

Some students assumed that if they used Blackboard before, that the technical requirements to use it were the same or that new equipment the students had would work with Blackboard. **For example, some students using unsupported browsers could not see links and quizzes.** This link is meant to try to prevent that problem.

## Making Sure Your Device and Browser Will Work with Blackboard

1. Use the "Computer Requirements" link **before** you login. It's in the **center** of the login screen.
2. Check the lower right of the screen: If your browser is not listed in the lower right hand corner, then you need to try another one.

**Tip:** Also check the other boxes on the screen.

The image shows a screenshot of the Blackboard Learn login page for Wharton County Junior College. The page is divided into three main columns: Blackboard Login, Student Help Desk, and Additional Information. The Blackboard Login column contains a login form with fields for Username and Password, a Login button, and a link for 'Forgot Your Password'. The Student Help Desk column provides contact information for IT support, including a phone number and hours, and lists resources such as 'Computer Requirements', 'Frequently Asked Questions', and 'Blackboard How-To Videos'. The Additional Information column includes links to the Distance Education Department, WCJC B&N Bookstore, and DE Student Handbook, as well as a section for Faculty with links to download Firefox, Chrome, and LockDown Browser. The page also features an Announcements section at the bottom.

**Save this URL in case the WCJC site is down (rare) and Blackboard is still up.**

**Tip: An 8-week course is hard. Be sure you match online learning. If you have never taken an online class, consider this useful self-test.**

**Read this and this.**

**Tip: If you are on a public computer, logout when you are done. Blackboard stays open.**

**Use the "Computer Requirements" link before you login. Having a new device or that your device worked last term won't protect you. Your device and your current browser must match Blackboard. Students are not seeing links, not see all quiz questions, and so on. Check first!**

**If you need to download a browser, use these links. In general, Firefox seems safest.**

**Downloadable Resources**

- [Download Firefox](#)
- [Download Chrome](#)
- [Download LockDown Browser](#)
- [LockDown Browser User Guide](#)

**Announcements:**