

Some students assumed that if they used Blackboard before, that the technical requirements to use it were the same or that new equipment the students had would work with Blackboard. **For example, some students using unsupported browsers could not see links and quizzes.** This link is meant to try to prevent that problem.

Making Sure Your Device and Browser Will Work with Blackboard

1. Use the "Computer Requirements" link **before** you login. It's in the **center** of the login screen.
2. Check the lower right of the screen: If your browser is not listed in the lower right hand corner, then you need to try another one.

Tip: Also check the other callout boxes on the screen. This screen print applies to on campus and distance learning students. (The upper right callout box is the **only** 1 just for distance learning.)

The screenshot shows the Blackboard Learn login page for Wharton County Junior College. The page is divided into three main sections: Blackboard Login, Student Help Desk, and Additional Information. The Blackboard Login section includes a login form with fields for Username and Password, and a Login button. The Student Help Desk section provides contact information for IT support and links to resources like Computer Requirements, Frequently Asked Questions, and Blackboard How-To Videos. The Additional Information section includes links to the Distance Education Department, WCJC B&N Bookstore, and DE Student Handbook, as well as a section for Faculty with links to download a browser and a user guide.

Callout Boxes:

- Red box (top left):** Save this URL in case the WCJC site is down (rare) and Blackboard is still up. (Points to the browser address bar)
- Blue box (top right):** Tip: An 8-week course is hard. Be sure you match online learning. If you have never taken an online class, consider this useful self-test. (Points to the Distance Education Department link)
- Red box (middle left):** Read this and this. (Points to the Login Help and Please change your password upon first entry text)
- Red box (bottom left):** Tip: If you are on a public computer, logout when you are done. Blackboard stays open. (Points to the Login button)
- Red box (center):** Use the "Computer Requirements" link before you login. Having a new device or that your device worked last term won't protect you. Your device and your current browser must match Blackboard. Students are not seeing links, not see all quiz questions, and so on. Check first! (Points to the Computer Requirements link)
- Red box (middle right):** If you need to download a browser, use these links. In general, Firefox seems safest. (Points to the Downloadable Resources section)

Page Content:

Wharton County Junior College

Blackboard Login

[Login Help](#)

Default username / password is your student id number including the "@" symbol.

Please change your password upon first entry.

Username:

Password:

Login

[Forgot Your Password](#)

Courses do not become visible in the Blackboard course list until the first day of the semester.

Student Help Desk

Contact IT

[Request for IT Support Form](#)

Phone: (979) 532-6568
Hours: Mon - Thu: 8:00 am - 7:00 pm
Fri: 8:00 am - 5:00 pm

Resources

[Computer Requirements](#)
[Frequently Asked Questions](#)
[Blackboard How-To Videos](#)

Additional Information

[Distance Education Department Is Online Learning Right for You?](#)
[WCJC B&N Bookstore](#)
[DE Student Handbook](#)

For Faculty

If you need to download a browser, use these links. In general, Firefox seems safest.

[Schedule](#)

Downloadable Resources

[Download Firefox](#)
[Download Chrome](#)
[Download LockDown Browser](#)
[LockDown Browser User Guide](#)

Announcements:

Faculty/Classroom Evaluation for Online Courses - New Open

(Thursday, March 10, 2011)